



SoSIM – Anti-scam Service Terms and Conditions:

1. Anti-Scam Service (“Service”) is a call screening service. The screening function of suspected scam calls (“Screening Function”) will be activated by the system automatically upon Service subscription.
2. The Service is only applicable to SoSIM card customers but not any 3G, 4G LTE and 5G mobile customers.
3. You are deemed to have agreed to, for your use of the Service, the blocking of all suspected scam caller numbers via our inbound call screening system and based on information of suspected scam caller lists provided by third parties which may be updated or amended from time to time without prior notice. SoSIM do not guarantee the quality and accuracy of the Service and are not responsible for any damage or loss arising from the use of the Service by SoSIM customers or any other person.
4. Customer may subscribe for the Service at a service fee of \$22 subject to a fixed contract period of 30 days. The Service will continue to be provided at \$22 service fees upon expiration of the fixed contract period unless customer gives termination notice to SoSIM.
5. The fee will automatically be chargeable upon successful application of the Service. Even if the actual usage of the Service is less than 30 days, the applicable fee is still payable by the customer in full and is not refundable on a pro-rata basis.
6. SoSIM is not responsible for any charge or loss incurred by the customer who apart from having subscribed for the Service through SoSIM also subscribes for the same service through any other channel for any reason.
7. To terminate the Service, customer must do so through SoSIM App at least 7 days before the then current statement cutoff date of the Service. Termination of the Service will become effective immediately upon receipt of the termination notice from customer by SoSIM or customer may continue to use the Service until the next payment due date of the monthly fee (as the case may be), and the monthly fee payable for such relevant month will not be refundable at all on any pro-rata basis.
8. The Service is provided by SoSIM. Content of the Service may be subject to change without prior notice. SoSIM will have the right of final decision in case of any dispute.
9. Customer is subject to the terms and conditions of the Service upon successful activation of the Service, and also [SoSIM Prepaid SIM Terms and Conditions](#). In case of any conflict between the terms and conditions of this Service and the SoSIM Card Service Terms and Conditions, the former will prevail.
10. SoSIM reserves the right to amend or terminate the Service, relevant offers, service contents, terms and conditions at any time without prior notice. SoSIM will have the right of final decision in case of any dispute.
11. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.
12. Terms and Conditions of the Service are governed by the laws of Hong Kong.