

SoSIM - KKBOX Terms and Conditions

- 1. Service Plan
 - Subscription for KKBOX 2-month service plan at \$98
- 2. Service fee for the Service is not refundable in whole or in part upon subscription of the Service by the customer.
- 3. To subscribe KKBOX service, you are required to enable the "Auto-renewal" feature, and the service plan will automatically renew 7 days before the service expiration date. To modify the renewal/transfer settings, customer must make the changes within 7 days prior to the service expiration date via the SoSIM App/ website My Account portal Settings.
- 4. KKBOX service is a music playback service. Upon successful application, customer may use KKBOX by searching for and downloading the software application (Apps) of KKBOX (the "KKBOX Apps") from Google Play or App Store.
- 5. KKBOX service is only applicable to SoSIM card customers of Hutchison Telephone Company Limited ("HTCL").
- 6. Local or overseas mobile data fees will be charged for downloading KKBOX Apps and/or use KKBOX by using mobile data whether locally or overseas (as the case may be) unless otherwise specified.
- KKBOX service is accessible via iOS and Android, computer, and other compatible devices. For details, please visit <u>https://www.kkbox.com/hk/en/download</u>.
- 8. If, at the time of or after subscribing for KKBOX service through HTCL, the customer is also to apply or subscribe for KKBOX service through anyother way for whatever reasons and results in any extra fee or loss therefrom, HTCL shall not in any event be responsible for any such extra fee or loss.
- 9. KKBOX service will be terminated immediately if the data usage service is terminated by the customer or HTCL for any reason.





SoSIM

- 10. The content of KKBOX service shall be provided by a third party supplier, namely KKBOX Hong Kong Limited. The content of KKBOX service may change without any prior notice. HTCL shall not be responsible for any liability incurred from or in connection with the content, the downloading of the KKBOX Apps and/or use of KKBOX service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the KKBOX Apps and/or use of KKBOX service by the customer or any other persons). HTCL shall have the final discretion as to any dispute in all respects in relation to this Service.
- 11. Once the customer has successfully subscribed for KKBOX service, it shall be subject to the terms and conditions relating to the service as contained herein, and shall also be subject to the SoSIM Card Service Terms and Conditions. If there is any conflict between the terms and conditions relating to KKBOX service as contained herein and the SoSIM Card Service Terms and Conditions, the former shall prevail.
- 12. Customer gives consent for HTCL to provide his mobile number to the content provider for service activation and provision. For details, please visit <u>http://www.kkbox.com</u> \rightarrow PrivacyPolicy.
- 13. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.
- 14. HTCL reserves the right to change the service fees, content, terms and conditions of the Service without prior notice.
- 15. Terms and conditions of the Service are governed by the laws of Hong Kong.



