



SoSIM – Game Credit Package Terms and Conditions:

1. Game Credit Package include 30-Day Local Data 1GB and \$50 Game Credit. Local data shall be instantly activated after successful purchase, game credit shall be used in purchase using Direct Carrier Billing Service by linking app store with SoSIM mobile number as payment method.
2. "Direct Carrier Billing Service Game Credit" is only applicable to the purchase of game services on App Store, Google Play and HUAWEI AppGallery. If customers purchase a non-game service, under any circumstances, SoSIM reserves the right to stop the customer from using the "Direct Carrier Billing Service Game Credit" and to suspend / cease Direct Carrier Billing Service without prior notice.
3. If you are not the account holder, you must get permission from the account holder to incur charges on their account.
4. Customers can only activate the service for payment using handset.
5. iPhone User (App Store & Apple)
 - i. All App Store and Apple purchases are made from Apple and existing Terms apply, including Apple refund policy.
 - ii. For any inquiries on purchase, please follow the support instructions in email receipt sent by Apple.
 - iii. Refunds can only be performed by Apple (please refer to the email receipt sent by Apple).
6. Android User (Google Play)
 - i. All purchases are made from Google and existing Google Play Terms apply, including Google refund policy.
 - ii. If you have a problem with an item purchased you must follow the support instructions provided in your e-mail receipt, sent by Google.
 - iii. Refunds can only be performed by the developer or Google (please see your email receipt sent by Google).
7. HUAWEI User (HUAWEI AppGallery)
 - i. All purchases are made from HUAWEI and existing HUAWEI AppGallery Terms apply, including HUAWEI refund policy.
 - ii. If you have a problem with an item purchased you must follow the support instructions provided in your e-mail receipt, sent by HUAWEI.
 - iii. Refunds can only be performed by the developer or HUAWEI (please see your email receipt sent by HUAWEI).
8. SoSIM is not responsible for any charge or loss incurred by the customer who apart from having subscribed for the Service through SoSIM also subscribes for the same service through any other channel for any reason.
9. The Service is provided by SoSIM. Content of the Service may be subject to change without prior notice. SoSIM will have the right of final decision in case of any dispute.
10. Customer is subject to the terms and conditions of the Service upon successful activation of the Service, and also [SoSIM Prepaid SIM Terms and Conditions](#). In case of any conflict between the terms and conditions of this Service and the SoSIM Card Service Terms and Conditions, the former will prevail.



11. SoSIM reserves the right to amend or terminate the Service, relevant offers, service contents, terms and conditions at any time without prior notice. SoSIM will have the right of final decision in case of any dispute.
12. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.
13. Terms and Conditions of the Service are governed by the laws of Hong Kong.



Hutchison Telecom
Hong Kong Holdings



A member of CK Hutchison Holdings
長江和記實業成員